

SCHOOL MONEY

PARENT LOG IN TIPS

1. Ensure that you select the SchoolMoney Parent Login option when signing in. If you are being asked for a username and password, you have selected the incorrect login option.
2. Check that the mobile number you have in SchoolMoney Admin/Students is the same as what you are putting in.
3. If you are having problems, ring the school office to resend the password and please ensure that it needs to be entered exactly how it has been sent through to you, all in lower case. Some devices automatically capitalise the first letter.
4. Please enter all information and do not use the '**autocomplete**' to fill in any details, including name, mobile number etc. All details need to be typed in.
5. If this is not working on your mobile, please try on another device before contacting school.
6. Please do not keep the website up in the background on your phone. Please close all browsers/apps/webpages that are open and make sure you go through the website fresh each time, instead of just selecting a page that is already open.
7. If you are getting a different error message or are still struggling after going through the above steps, please take a screen shot and email to mmcneany269@c2kni.net and we will forward to SchoolMoney for support and advice.